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02/18/05

PATENT APPLICATION
Serial No. 09/925,569

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: HILL, et al.
Serial No.: 09/925,569
Filing Date: August 9, 2001
Group Art Unit: 3623
Examiner: Beth Van Doren
Title: METHOD AND SYSTEM FOR DETERMINING
SERVICE RESOURCES ALLOCATION

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

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| EXPRESS MAIL CERTIFICATE NO.: EV 323317191 US | |
| I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR §1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450. | |
| Name: | <u>Willie Jiles</u> Willie Jiles |
| Date: | <u>February 17, 2005</u> |

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RESPONSE PURSUANT TO 37 C.F.R. § 1.116

In response to the Final Office Action mailed November 18, 2004 (the "Office Action"), Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following Amendments thereto, and the comments as set forth below. Please amend the Application as follows.